



merit industries, inc.

FIELD BULLETIN

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Issue: Merit Industries has identified a software bug that affects games running Force 2005 and Jade software.

Games affected: Only games running FORCE 2005 and Jade software (version 14.00 through 14.21) are affected.

Symptoms: The problem can display itself in a variety of ways. Initially, the games start by locking up or rebooting. Upon rebooting, the error message "local host login" will appear on the screen and the game will stop booting up or reboot. After time, continuous game re-booting can occur. **NOTE:** Your game may display the message "local host login" during boot up. As long as the game boots up properly into the player menu screen, and does not continue to reboot, your game is not affected by this problem.

Solution: Merit Industries is providing a free software upgrade disc to correct the problem. To prevent the problem, the update should be installed on all Force 2005 and Jade games. It will update the software to the 14.22 software release. This disc will be supplied to all distributors who received the affected games and kits.

If your game is currently experiencing the above symptoms, reload your existing Force 2005 or Maxx Jade software installation discs (disc 1 through 4) and then load the provided version 14.22 upgrade disc to correct the problem.

IMPORTANT NOTE FOR CHAMPIONSHIP EDITION OPERATORS: Installing this update may affect the prices of games in Championship Tournament (in-house tournament) mode. Before installing this update, note the prices of all games that are part of any running tournaments on the Tournament Menu. After installing this update, make sure to check the prices of all games on the Tournament Menu. If prices have changed in any games that are part of a tournament that is currently running, you **must** end that tournament. If prices have changed for any of the four tournament sequences that have not yet started or are not yet locked, simply touch the price on the Tournament Setup Screen to change it back to the desired price.

If you have any questions, please contact Merit Customer Service and Technical Support by phone at 215-639-4700 or 800-445-9353 or E-mail: TechCenter@meritind.com.